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#### Reconciling Conflicting Recommendations for Older Adults with Hypertension

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## Disclosure-None

Larry Lawhorne, MD has no financial relationships with commercial interests to disclose.























#### Background



- Older adults with hypertension encountered frequently in the primary care setting.
- Because of multimorbidity, may also be attended by one or more specialists including cardiologists, nephrologists, and endocrinologists.
- As a consequence, the older patient and family may receive conflicting recommendations regarding evaluation, management, and goals of care...

a potential source of concern or apprehension.

#### Purpose



To compare the effectiveness of various approaches to elicit responses from specialists when their recommendations to a patient differ from those of the primary care clinician.

#### Setting / Inclusion Criteria



- A 2-month QIP study in an ambulatory geriatrics clinic in which 85% of the patients have a diagnosis of hypertension.
- Multimorbidity, frailty, falls, and neurocognitive disorders are frequently encountered.
- Patients included if record contained explicit primary care recommendations about optimal blood pressure target, medications, or diet and if it also contained a consult from a specialist with recommendations that differed from the primary care clinician.

#### Subjects / Interventions



- 21 patients (Mean age 85; 15 women, 6 men) included. 8 had recurrent falls, 6 had dementia, and 2 met criteria for frailty.
- Recommendations proposed by a specialist that differed from the primary care clinician addressed target blood pressure (9 records), drug regimen (9 records), and dietary modification (3 records).
- Interventions to reconcile differences included telephone calls, letters, faxes, and SBAR.



## Results

Specialists were less likely to respond to a telephone call or a letter (2/13)and more likely to respond to a faxed SBAR document (6/8).























#### SBAR Example



- Situation: I saw our mutual patient, John Smith (1/1/1942), on 5/3/2019. Your last note indicates that his BP was 158/86 and you recommended the goal of <140/80.
- Background: I have been his PCP for the past 6 years, following him for Alzheimer's disease and coordinating treatment for hypertension and CKD with you and diabetes with endocrine.
- Assessment: His wife is his sole caregiver. He is now more oppositional
  and resistive to medication supervision d/t his Alzheimer's disease. He will
  not always take his meds as prescribed. When he doesn't and BP is above
  the goal, she feels that she is an inadequate caregiver.
- Recommendation: Given his dementia and her stress as caregiver, I recommend that we simplify his medication regimen as indicated on the next page and set BP goal at < 160/90.</li>

#### Conclusion



- Limited by small numbers, but this QIP study suggests that a brief SBAR document may
  - Improve communication between specialists and primary care clinicians.
  - Help reconcile discordant recommendations.
- Larger studies in more traditional primary care practices are warranted to replicate these findings and to determine if reconciliation alleviates patient / family apprehension.